SYAM OBY MAGTADI

Technical Project Manager | SaaS Delivery | Security & Compliance

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PROFESSIONAL SUMMARY

Technical Project Manager with 10+ years in software, eight of them as a software engineer and technical lead. Currently leads delivery of an enterprise GRC SaaS platform, owning scope, timeline, budget, and resourcing for a 6-person engineering and security team and cutting operating costs by up to 30%. Draws on that engineering background to write requirements that hold up in development, raise technical risk early, and carry integrations, UAT, and releases through to go-live.

CORE COMPETENCIES

Delivery: Agile, Scrum, SDLC, Requirements Analysis, Scope & Timeline Planning, Budget & Resource Planning, Risk Management, Release Management, UAT, Change Management

Stakeholders & Teams: Stakeholder Management, Vendor Management, Cross-functional Team Leadership, Status Reporting, Technical Documentation, User Training

Technical: Node.js, Express.js, REST APIs, React, PHP, JavaScript, SQL/MySQL, Drupal, OAuth & SSO, Mobile Device Management (MDM)

Security & Compliance: ISO 27001, SOC 2, NIST CSF, Vendor Risk Management

Tools: Jira, Azure DevOps, GitHub

PROFESSIONAL EXPERIENCE

Technical Project Manager Sep 2024 to Present

FEHA International Consulting B.V.

- Directed a 6-person cross-functional engineering and security team delivering an enterprise GRC SaaS platform from planning through post-implementation, owning scope, timeline, budget, and resourcing.
- Reduced operating costs by up to 30% and improved delivery efficiency by up to 25% through disciplined vendor and resource selection.
- Translated the needs of executives, business users, and external vendors into product requirements and decisions that hold up against ISO 27001, SOC 2, and NIST CSF.
- Led integrations with enterprise systems, including Google Workspace OAuth approvals and Mobile Device Management (MDM) architecture.
- Oversaw implementation of the Node.js and Express.js backend architecture, surfacing technical risks early and driving mitigation.
- Ran User Acceptance Testing (UAT), user training, change management, and production deployments, with technical documentation that kept each go-live predictable.
- Prototyped and scoped 3rdComply, an AI-driven third-party security assessment tool that automates evidence mapping for vendor risk management.

Senior Software Engineer (Technical Lead) Nov 2021 to May 2024

Voxteneo

- Led a 4-person engineering squad through end-to-end development of enterprise web applications, working in Scrum.
- Owned technical implementation, customization, and enhancement of client products built with React, PHP, and Drupal.
- Tracked delivery in Azure DevOps and reported status to stakeholders, keeping solutions aligned as client operational processes changed.

Software Engineer Mar 2017 to Nov 2021

EACIIT LTD

- Delivered enterprise software for international clients in PHP, JavaScript, and SQL within Agile teams.
- Worked directly with clients to gather requirements and improve development workflows.

Programmer & SEO Specialist Sep 2015 to Jan 2017

PT. Qwords Company International

- Built WHMCS modules, automation systems, and internal applications for a web hosting provider.

EDUCATION

Bachelor of Computer Science, University of Jember (GPA 3.47/4.00)

LANGUAGES

English (Professional Working Proficiency) | **Indonesian** (Native)